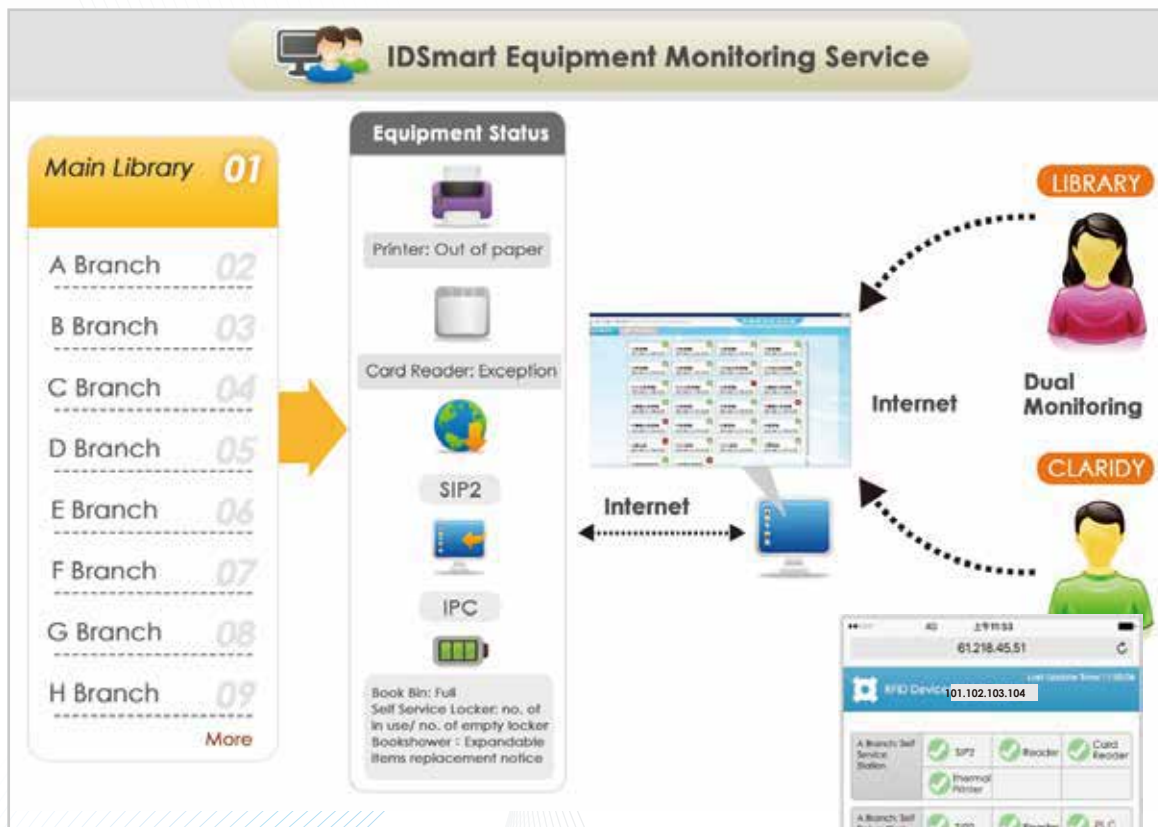




IDSmart Equipment Monitoring Service

The Equipment Monitoring Service is a cloud service designed for libraries equipped with IDSmart series products. It is capable in monitoring and managing a large number of widespread IDSmart devices in a multiple site environment. This service best suits libraries with patron self-service focus and will show more benefits when the variation and quantity of equipment gets higher and the site distribution gets wider.



IDSmart™

Main Library – Ground Floor: Self Service Station (Standing)

Main Library – Ground Floor: Self Service Station (Countertop)

01

Single Platform of Management

Regardless of the number and location of devices, staff can efficiently manage and maintain multiple devices on one platform.

02

Clear Categorization of Information

Provides views of the status of devices in selected individual library sites or all devices.

03

Real-time Equipment Monitoring

Instantly updates equipment status with RWD web page support, allowing users to access the latest news easily.

04

Dual Notification Mechanism

Exception notification instantly sent to the library contact window and also MiTAC Service Team.

05

Statistics and Report Modules

Generates device status statistics report, which can be used as reference for resource scheduling.

Reference Cases

National Tsing Hua University



Tamkang University



New Taipei City Library



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